Asymptotic analysis of multiclass queues with random order of service

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Joint work with Ruth Williams

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Enzymatic Reactions in Cells:

1. proteins produced:
   \[ \emptyset \xrightarrow{\lambda_{\ell}} X_{\ell} \]

2. proteins processed by Enzyme:
   \[ X_{\ell} + E \xrightarrow{\mu_{\ell}} E \]

3. dilution:
   \[ X_{\ell} \xrightarrow{\gamma_{\ell}} \emptyset \]

- Different species of proteins are processed by a shared pool of enzymes
- The goal is to study the effect of this shared processing resources on the correlation between numbers of protein of different species.
Queueing models have been used to study these molecular reactions. 

**jobs: proteins, servers: enzymes.**

**Characteristics:**

- **random order of service (ROS)**
  
  discipline: proteins do not stand in lines!

- **reneging:** to models dilution.

- **Multiclass:** to represent different species of proteins

- **many-server:** there are typically more than one copy of the enzyme

Figure taken from [Mather et al. 2010](#) and edited.
Multiclass, many-server queue with reneging under (D)ROS

- jobs are of $L$ different classes
- jobs are processed by $n$ homogeneous, non-idling servers
- each server can process jobs from all classes
Multiclass, many-server queue with reneging under (D)ROS

Jobs of each class $\ell$:

- arrive according to a renewal process at rate $\lambda_\ell$.
- have i.i.d. patience times with inverse mean $\gamma_\ell$.
- have i.i.d. service requirement $\{v_{\ell,j}\}$ with inverse mean $\mu_\ell$
- $Q_\ell(t)$ is number of queues of class $\ell$ waiting in queue at time $t$. 
Multiclass, many-server queue with reneging under (D)ROS

Service policy: Random Order of Service:

- upon server availability, a job is randomly selected for service entry from all jobs waiting in queue
- ROS: all job classes are treated equally:

\[
P(a \text{ given job is selected}) = \frac{1}{\sum_{\ell=1}^{L} Q_\ell(t)} = \frac{1}{Q(t)}
\]
Multiclass, many-server queue with reneging under (D)ROS

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  \[ P(\text{a given job is selected}) = \frac{1}{\sum_{\ell=1}^{L} Q_\ell(t)} = \frac{1}{Q(t)} \]

- DROS: the random selection is discriminatory:
  \[ P(\text{a job is selected from class } j) = \frac{p_j}{\sum_{\ell=1}^{L} p_\ell Q_\ell(t)} \]
Most of prior work on queues with ROS assume

- **Poisson arrivals**: [Burke 59], [Kingman 62], [Carter-Cooper 72], [Balmer 72], [Boxma et al. 15]
- **Exponential Distribution**: [Borst et al. 03], [Rogiest et al. 14]
- **Exceptions are**: [Zwart 05], [Kim and Kim 12]

Same holds for multiclass case under DROS

- [Kim et al. 11], [Ayesta et al. 11], [Rogiest et al. 14], [Izagirre et al. 2015]
Most of prior work on queues with ROS assume

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However, none of the above considers reneging. In fact, ROS with reneging is only studied in

- **[Barrer 57]**: single class, Poisson arrivals, exponential service time, deterministic patience time
- **[Kelly 1979]**: multiclass*, exponential everything.
- **[Mather et al. 10]** multiclass, exponential everything.
It is known that processing times in biological systems are not always exponentially distributed, “especially when operations such as binding, folding, transcription and translation are involved”.

**Our Goal:** Study multiclass, many-server queues
- operating under (D)ROS
- with reneging,
- renewal arrivals
- non-exponential service requirements
- non-exponential patience times

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Challenges:

- ROS is non-head-of-the-line policy, and hard to analyze.
- For non-exponential patience times, one needs to keep track of ages (time since arrival) or residual patience times of all jobs.

Any Markovian representation will be infinite-dimensional.
Challenges:

- ROS is non-head-of-the-line policy, and hard to analyze.
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Any Markovian representation will be infinite-dimensional.

- As this model has not yet been studied even for single server queues, we start with that case.
A Measure-Valued State Representation.
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1. Ages in queue:
   \[ \nu_\ell(t) = \sum_{Q_\ell(t)} \delta_{w_{\ell,j}}(t) \]
   - \( w_{\ell,j}(t) \): age in queue (time since arrival) of job \( j \) of class \( \ell \) at time \( t \)
   - \( Q_\ell(t) \): all jobs of class \( \ell \) waiting in queue at time \( t \)
   - Queue length of type \( \ell \): \( Q_\ell = \langle 1, \nu_\ell \rangle \)
A Measure-Valued State Representation.

2. Job in service:
   - $a(t)$: age in service (time since service entry) of the job receiving service.
   - $I(t)$: class index of the job receiving service

3. Arrivals:
   - $R_\ell(t)$: time since last arrival of class $\ell$ at time $t$
A Measure-Valued State Representation.

Markovian state descriptor:

\[ Y(t) = (R_\ell(t), \nu_\ell(t); \ell = 1, \ldots, L, a(t), I(t)) \]

Remark. Our representation keeps track of “ages”. Alternative representation may track residual patience and service times.
Like many other complex stochastic network models, this model is not amenable to exact analysis.

As the first step, we use fluid approximation to study this model.

**Fluid Limit Scaling:**

Consider a sequence of queueing systems, parameterized by \( r \in N \):

- speed up arrivals: \( E^r_\ell(t) = E_\ell(rt) \),
- speed up service rates: \( v^{r}_{\ell,j} = \frac{1}{r} v_{\ell,j} \)
- patience times unchanged.
- Queue lengths and \( \nu_\ell \)'s are scaled:

\[
\bar{Q}^r_\ell(t) = \frac{Q^r_\ell(t)}{r}, \quad \bar{\nu}^r_\ell(t) = \frac{\nu^r_\ell(t)}{r}.
\]

We are interested in the limit \( \bar{\nu} \) of \( \bar{\nu}^r = (\bar{\nu}^r_\ell) \) as \( r \to \infty \).
Dynamics of $\nu_\ell$:

- Linear growth of ages with time: masses move to the right
Dynamics of $\nu_\ell$:

1. Linear growth of ages with time: masses move to the right

2. Arrivals, renegings, and service entries.

$$\langle f, \nu_\ell(t) \rangle = \langle f, \nu_\ell(0) \rangle + \langle f', \nu_\ell(t) \rangle + \mathcal{E}_\ell(t; f) - \mathcal{R}_\ell(t; f) - \mathcal{S}_\ell(t; f).$$

- Dynamics of $\nu_\ell$ for different classes is are coupled through the service entry term $S$. 
1. Arrivals.

If a new job arrives, it only lands in queue if the server is busy, i.e., when the total number of jobs $X(t)$ in system is non-zero.

$$
\mathcal{E}_\ell(t; f) = \int_0^t 1(X(s-) \geq 1)f(0)dE_\ell(s)
$$
2. Reneging.

Each job $j$ waiting in queue with age in queue $w_{j,\ell}(t)$ can renege:

There is a martingale $M_R$ s.t.

$$ R_\ell(t; f) = \int_0^t \langle f \ h_{R,\ell}, \nu_\ell(s) \rangle ds + M_R(t) $$

where $g_{R,\ell}$, $G_{R,\ell}$, and $h_{R,\ell}$ are pdf, cdf, and hazard rate of patience times for jobs of class $\ell$. 

Service entries of jobs in queue happen immediately after departures.

There is a martingale $M_S$ such that

$$S_\ell(t; f) = \int_0^t h_{S,I(s^-)}(a(s)) \frac{p_\ell(f, \nu_\ell(t))}{\sum_{\ell'}^L p_{\ell'} Q_{\ell'}(s^-)} ds + M_S(t)$$

where $g_{S,\ell}$, $G_{S,\ell}$, and $h_{S,\ell}$ are pdf, cdf, and hazard rate of service times of jobs of class $\ell$. 
Theorem (Fluid Limit)

Under the assumption that $h_{R,\ell}$s are bounded, $(\bar{\nu}_1^\ell, ..., \bar{\nu}_L^\ell)$ is tight in $D_{MF}^L[0, \infty)$, and each subsequential limit $(\bar{\nu}_1, ..., \bar{\nu}_L)$ satisfies

$$\langle f, \bar{\nu}_\ell(t) \rangle = \langle f, \bar{\nu}_\ell(0) \rangle + \int_0^t \langle f', -fh_{R,\ell}, \bar{\nu}_\ell(s) \rangle ds + \lambda_\ell f(0) \int_0^t 1(\bar{q}(s) > 0) ds$$

$$-\int_0^t 1(\bar{q}(s) > 0) \frac{p_\ell \langle f, \bar{\nu}_\ell(s) \rangle}{\sum_{j=1}^L \frac{p_j}{\mu_j} \langle 1, \bar{\nu}_j(s) \rangle} ds,$$

for every $f \in C^1_b(\mathbb{R}_+)$, where $\bar{q}(t) = \sum_{\ell=1}^L \langle 1, \bar{\nu}_\ell(t) \rangle$. 

Proof steps:
1. bounds for fluctuations to get tightness.
2. Theory of point processes + martingale decomposition.
3. subsequential limits: multi-scale analysis.
Theorem (Fluid Limit)

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- \int_0^t 1(\bar{q}(s) > 0) \frac{p_\ell \langle f, \bar{\nu}_\ell(s) \rangle}{\sum_{j=1}^L \frac{p_j}{\mu_j} \langle 1, \bar{\nu}_j(s) \rangle} ds,
\]

*for every \( f \in C^1_b(\mathbb{R}^+) \), where \( \bar{q}(t) = \sum_{\ell=1}^L \langle 1, \bar{\nu}_\ell(t) \rangle \).*

**Proof steps:**

1. bounds for fluctuations to get tightness.
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Proof: Multi-Scale Analysis

- in the fluid scaling regime, service variables \((I^r(t), a^r(t))\) evolve on a faster time scale, compared to the slower measure-valued processes \(\bar{\nu}_\ell\).

We need to perform a multi-scale analysis to establish an averaging principle for slow and fast components.
Proof: Multi-Scale Analysis

- in the fluid scaling regime, service variables \((I^r(t), a^r(t))\) evolve on a faster time scale, compared to the slower measure-valued processes \(\bar{\nu}_\ell^r\).

We need to perform a multi-scale analysis to establish an averaging principle for slow and fast components.

- On a small interval \([s, s + \delta]\) where \(\bar{\nu}^r\) is approximately constant, \(I^r\) nearly reaches to equilibrium:

\[
\beta_\ell(s) \approx \frac{p_\ell \bar{Q}_\ell^r(s)}{\sum_{j=1}^L p_j \bar{Q}_j^r(s)}
\]

- The limiting expected departure rate is therefore

\[
\frac{1}{\sum_{\ell=1}^L \beta_\ell(s)/\mu_\ell} = \frac{\sum_{\ell=1}^L p_\ell \bar{Q}_\ell(s)}{\sum_{\ell=1}^L \frac{p_\ell}{\mu_\ell} \bar{Q}_\ell(s)}
\]
Theorem (Fluid Limit)

Under the assumption that \( h_{R, \ell} \) is bounded, \((\bar{\nu}_1^\ell, ..., \bar{\nu}_L^\ell)\) is tight in \( D_{MF}^L [0, \infty) \), and each subsequential limit \((\bar{\nu}_1, ..., \bar{\nu}_L)\) satisfies

\[
\langle f, \bar{\nu}(t) \rangle = \langle f, \bar{\nu}(0) \rangle + \int_0^t \langle f' - fh_{R, \ell}, \bar{\nu}(s) \rangle ds + \lambda f(0) \int_0^t 1(\bar{q}(s) > 0) ds \\
- \int_0^t 1(\bar{q}(s) > 0) \frac{p_\ell \langle f, \bar{\nu}(s) \rangle}{\sum_{j=1}^L \frac{p_j}{\mu_j} \langle 1, \bar{\nu}(s) \rangle} ds,
\]

for every \( f \in C^1_b(\mathbb{R}_+) \), where \( \bar{q}(t) = \sum_{\ell=1}^L \langle 1, \bar{\nu}(t) \rangle \).

The fluid limit equation is

1. a system of measure-valued equations
2. the equations are coupled through the non-linear term in the last integrand, hard to analyze.
3. interested in uniqueness and long-time behavior.
Consider a simplified model where

- there is a single class \((L = 1)\); only one measure-valued process \(\bar{\nu}\).
- overloaded cases: \(\lambda > \mu\) (interesting case)
- set \(\mu = 1\).

The equation reduces the single equation

\[
\langle f, \bar{\nu}(t) \rangle = \langle f, \bar{\nu}(0) \rangle + \int_0^t \langle f' - fh_R, \bar{\nu}(s) \rangle ds + \lambda f(0)t - \mu \int_0^t \frac{\langle f, \bar{\nu}(s) \rangle}{\langle 1, \bar{\nu}(s) \rangle} ds
\]

- One is often interested in limiting queue length \(\bar{q}(t) = \langle 1, \bar{\nu}(t) \rangle\)

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**Observation.** The fluid limit equation is closed under one-parameter family of functions \( \{f^x; x \geq 0\} \):

\[
\begin{cases}
  f^x(u) = \frac{G_R(u + x)}{G_R(u)}; x \geq 0 \\
  (G_R = 1 - G_R)
\end{cases}
\]

Note that \( 1 = f^0 \). ([A.-Xi-Ramanan 17, A.-Ramanan 15])
Observation. The fluid limit equation is closed under one-parameter family of functions \( \{ f^x; x \geq 0 \} \):

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- We define

\[
\bar{Z}(t, x) = \langle f^x, \bar{\nu}(t) \rangle
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- We define

\[
\bar{Z}(t, x) = \langle f^x, \bar{\nu}(t) \rangle
\]

- plugging \( f^x \) in fluid limit equation, \( \bar{Z} \) satisfies the “fluid PDE”

\[
\partial_t \bar{Z}(t, x) - \partial_x \bar{Z}(t, x) = \lambda \bar{G}_R(x) - \frac{\bar{Z}(t, x)}{\bar{Z}(t, 0)}
\]

which is a non-linear transport equation, with boundary condition \( \bar{Z}(t, 0) = \langle 1, \nu(t) \rangle = \bar{q}(t) \).
About the Fluid PDE

\[ \partial_t \tilde{Z}(t, x) - \partial_x \tilde{Z}(t, x) = \lambda G_R(x) - \frac{\tilde{Z}(t, x)}{\tilde{Z}(t, 0)} \]  

- This reduced fluid model \( \tilde{Z} \) is function-valued and characterized by a PDE.
- This generalized the so-called ODE method for finite-dimensional Markov Processes, we can call it the PDE method.
- PDE is non-standard: b.c. appears as external force
Conjecture (Uniqueness)

When \( \rho > 1 \) and \( h_R \) is bounded, for every initial condition \( Z(0, \cdot) = z(\cdot) \geq 0 \), the PDE

\[
\partial_t \bar{Z}(t, x) - \partial_x \bar{Z}(t, x) = \lambda G_R(x) - \frac{\bar{Z}(t, x)}{\bar{q}(t)}
\]

has a unique solution.
Fluid PDE

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has a unique solution.

- proved when the initial condition satisfies $\bar{Z}(0, \cdot) > 0$.
- for zero i.c., an argument similar to [Puha-Stolyar-Williams 06] for Processor sharing is expected to work.
Fluid PDE

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- proved when the initial condition satisfies \( \bar{Z}(0, \cdot) > 0 \).
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Proof sketch.

- partially solve transport equation
- show the resulting fixed point equation for \( \bar{q}(\cdot) \) has a unique solution
- a key challenge is the appearance of \( \bar{q}(t) \) in denominators.
Theorem (Steady-State Solution)

When $\rho > 1$, the PDE (2) has a unique steady state solution $z^*$ given by

$$z^*(x) = \lambda \int_x^{\infty} \overline{G}_R(u)e^{\frac{x-u}{q}} du$$

with $q$ is the unique solution to

$$q = \lambda \hat{G}_R\left(\frac{1}{q}\right),$$

where $\hat{G}_R$ is the Laplace transform of $\overline{G}_R$. 
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Proof Sketch.

1. fixed point characterization is by Laplace analysis of the PDE.
2. write the pde for $Z(t, x) - z^*(x)$, then partially solve
3. the equation gives a Gronwall-type bound for $|q(t) - q|$.
4. show $q(t) \to q$, and then $Z(t, \cdot) \to z^*$.
Challenge: Analysis of multiclass fluid equations

Similar to the single-class case, we can write fluid PDEs for multiclass case:

\[
\partial_t Z_k(t, x) - \partial_x Z_k(t, x) = \lambda_k \overline{G}_{R,k}(x) - \frac{p_k Z_k(t, x)}{\sum_{\ell=1}^{K} \frac{p_\ell}{\mu_\ell} Z_\ell(t, 0)}.
\]  (4)

- above is a system of coupled, non-linear PDEs.
- because of the non-linear coupling, these equations are harder to analyze
- stationary solution is identified, and shown to be unique.
- Uniqueness of the equation is ongoing.
We analyzed a multiclass queue with Random Order of Service policy and reneging, under the non-exponential service and patience time assumptions, using the framework of measure-valued processes. Our motivation is two fold:

1. better understanding of intracellular molecular reactions, using a model with more realistic assumptions, i.e., non-exponential times.

2. advance the theory of measure-valued processes and their scaling limits in the context of queueing networks.

- use of measure-valued processes for different queueing model leads to new infinite-dimensional deterministic and stochastic evolution equations.
- in the absence of a general theory, new challenges introduced by each model need to be addressed in a case-by-case basis.
The PDE analysis of multiclass case is ongoing.

**Diffusion Approximation**
- diffusion approximation is needed for the analysis of correlations between job classes
- stability analysis of fluid limit is a key step

**Many-Server Queues**
- many-server queue is the more relevant model for our application; there are typically more than one copy of an enzyme
- same framework can be employed; the dynamics will be more complicated.